

BTS SERVICES INFORMATIQUES AUX ORGANISATIONS
Sous-épreuve E12- Expression et communication en langue anglaise
Session 2022

Coefficient 1

Durée maximale de l'épreuve : 20 minutes
 Préparation : 20 minutes

Déroulement de l'épreuve :

- 1) Expression orale en continu (5 minutes maximum)

Présentation en anglais de l'analyse du dossier et de la situation en lien avec le domaine professionnel

- 2) Expression orale en interaction (15 minutes maximum)

Échange en anglais avec l'examineur à partir de l'analyse du dossier et des réponses apportées au questionnement accompagnant la mise en situation

L'usage d'un dictionnaire n'est pas autorisé.

Composition du dossier du candidat

Document A	Texte : Effects of electronic waste pollution
Document B	Vidéo : Gizmogo, Where Do Your Old Electronics End Up? (1'35)
Document C	Infographie : Are you sure you want to recycle your laptop or computer?
Mise en situation et questionnement	

Ce sujet comporte 3 pages. Il est conseillé au candidat de vérifier que le sujet est complet.

DOSSIER DU CANDIDAT : E-WASTE

Document A

Effects of electronic waste pollution

Electronic waste, also called e-waste, is the name for electronic devices that have come towards the end of their useful life, are outdated, or have been replaced. The most common devices include computers, monitors, televisions, stereos, copiers, printers, fax machines, cellphones, DVD players, cameras, batteries, and many more electronic devices. These used electronics can be reused, resold, salvaged, or recycled.

However, more often than not, your old electronics either sit in a drawer collecting dust or gets tossed out with last months uneaten leftovers. The problem with throwing these devices out is that they are overflowing our landfills and this could be very dangerous.

Most electronics are made with toxic chemicals and metals that are perfectly safe when in use, but that's not the case when they are being tossed away; they can pose serious health risks if they seep into the soil and groundwater when deposited at a landfill.

The amount of electronic waste produced each day is growing enormously around the globe and the recycling of valuable elements contained in e-waste, such as copper and gold, has become a source of income, mostly in the informal sector of developing or emerging industrialized countries, according to the World Health Organization (WHO). [...]

ewaste.com, January, 2022

Document B

Gizmogo, Where Do Your Old Electronics End Up?

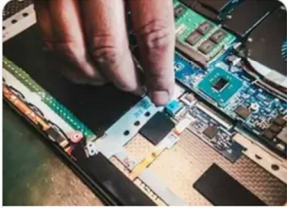
Gizmogo, August 16, 2021

Document C

Are you sure you want to recycle your laptop or computer?


Are you sure you want to recycle your laptop or computer?

Your laptop or desktop computer could live on. Here are your options.



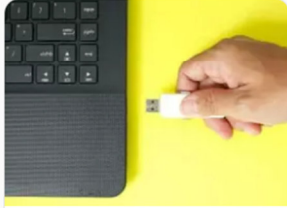
Repair your laptop

Instead of buying a new computer, a repair could save you money. So check with your manufacturer, retailer, local PC repair shop or [Repair Cafe](#).



Donate your laptop

Charities can refurbish your computer for someone who needs it, or recycle or sell it to raise funds. [More on donating electricals](#).



Sell your laptop

Your old computer may be perfect for someone else. Try online market places to see if you can make a little cash towards your next computer.

Still want to recycle your laptop?

No problem. Your computer contains precious materials that can be reused if you recycle it.

[Recycling locator](#)

<https://www.recycleyourelectricals.org.uk/how-to-recycle-electronics/what-electronics-can-be-recycled/recycle-laptops-and-computers/>

MISE EN SITUATION

You are an IT technician. The company you work for has just replaced their computers and printers by new ones. They are not sure what to do with the old ones. They ask for your advice.

QUESTIONNEMENT

What is e-waste?

Which is the most advisable for a company? Dumping, giving or reselling their old devices?

What about repairing or upgrading?

How important is the maintenance of a computer fleet in a company?